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Harris County
Public Health
Building a Healthy Community

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August 31, 2017

UNSAFE WATER NOTICE

To: Residents Windwood Water System (ID 1010920)

Public Notice to Boil Water

Due to flooding caused by Hurricane Harvey the Windwood Water System (ID 1010920) has had a loss of water pressure as well as flooding causing possible contamination of your water. Under the provisions of the Texas Commission on Environmental Quality (TCEQ) we are notifying you the need to boil your water prior to consumption due to possible contamination.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled prior to use.

Recommendations

Disinfect water used for drinking (including for your pets), cooking, brushing teeth, rinsing contact lenses, shaving and making ice. Use one of the following methods:

- Boiling. Boil water for two (2) minutes after it reaches a full rolling boil.
- Chlorine Bleach. Use only unscented liquid chlorine bleach. If water is clear, add 2 drops of bleach per quart of water (8 drops per gallon). If water is cloudy, add 4 drops of bleach per quart of water (16 drops per gallon). Mix well and let stand 30 minutes before using.
- Purification Tablets. These are available at drug stores or camping outlets. Follow the directions on the package. If tablets are over a year old, replace them or throw them away.
- Bottled water. Use only water from bottles that have a sealed top.

Continue disinfecting the water until you are notified the water is safe!

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice. If you have any questions regarding this matter, please call **(713) 274-6300**



Windwood Water System

Plant location:

13511 Creekway Drive, Cypress, TX 77429

serves approximately 185 people



NORTH